

Client Rights and Responsibilities

Primary Responsibility

All staff have a responsibility for ensuring Women's Health Tasmania provides safe environments. This means that all staff and facilitators are required to sign and adhere to a Code of Behaviour and clients are required to adhere to the statement of Clients Rights and Responsibilities.

This statement will be placed in a prominent position in the administration area and brought to clients' attention if required.

Welcome

We want all women to feel safe and welcome.

You have the right to:

Be heard

Be treated respectfully

Enjoy the company of others

Have your privacy protected

In return you:

Protect others' privacy

Listen to others

Respect others' rights.

This includes staff.

Statutory Requirements

Work Health and Safety Act 2012

Anti-Discrimination Act 1998 (Tas)

Related Policies/Documents

Accident/Incident Reporting form

Women's Health Tasmania Inc. Procedures

Staff Safety Policy

Workplace Health and Safety Procedures

Client Grievance Policy

Version: V3

The CEO endorsed this policy: 4th June 2024

Review: 4th June 2027